

Crossover Washer Limited Parts Warranty

This limited parts warranty is extended by Laundrylux to the first owner when this Crossover washer is installed, maintained and operated according to the instructions supplied with or available for the washer. Laundrylux will provide a free replacement for any of the following parts which fails as a result of a defect in material or manufacturing, for the warranty periods shown below. These periods are from the date of purchase or 90 days after manufacture, whichever is later. Proof of purchase is required to qualify for this limited warranty along with a validated serial number.

Coin/Vended/Route Laundry:

3 Years (36 months) limited parts warranty on all washer parts.

5 Years (60 months) limited parts warranty on the outer cylinder, bearings & seals.

5 Years (60 months) limited parts warranty on the steel cabinet panels against rust-through from the inside out.

10 Years (120 months) limited parts warranty on the stainless steel cylinder against rust through.

1 Year limited parts warranty on coin meters and debit card readers sold by Laundrylux as original equipment for Crossover washers.

On Premise Laundry:

Any Crossover washer installed in an On Premises Laundry (OPL) is covered by an 18 month parts-only warranty, excluding any damage which may be caused directly or indirectly by laundry chemicals. Examples of OPLs includes but are not limited to corrections facilities, schools, restaurants, health care facilities, hotels, clubs & fitness centers, and beauty salons & spas. The washer pump is not a macerating pump so it is not warranted for use with concentrations of animal fur/hair or human hair; remove bulk fur or hair before laundering.

Replacement parts are warranted for the remaining portion of the original warranty period applicable to the part. Replacement parts may be new or remanufactured to Laundrylux's specifications.

EXCLUSIONS: This limited parts warranty does not cover the following:

- Machines with original serial numbers removed, altered or not readily determinable.
- Normal wear and tear.
- Damage due to abuse, misuse, vandalism, acts of nature, fire or other peril.
- Damage due to failure to properly install, maintain or operate the machine as specified in the manufacturer's installation and operating instructions. Be sure to remove all shipping securities before operating the washer!
- Damage due to fluctuations in electrical power, spikes or other electric service anomalies.
- Damage due to services performed by unauthorized service companies or use of parts other than genuine Crossover replacement parts.
- Service calls or labor to repair or install parts or the machine.
- Damage due to use of non-standard laundry chemicals or processes or due to overdosing, spills or drips of standard laundry chemicals.
- Damage due to use of the machine in proximity to perchloroethylene or other solvents or corrosive agents.
- Accessory parts sold separately and not factory-installed, including but not limited to payment or meter devices from third-party vendors and any software and/or hardware provided therewith, or damage resulting from integration of such devices, software and hardware with the washer.
- Damage to laundered items and damage due to laundering non-standard laundry & linen items.
- Shipping damage.

DISCLAIMER AND LIMITATION OF REMEDIES: YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PART REPAIR OR REPLACEMENT, EXCLUDING LABOR, AS

PROVIDED HEREIN. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY AND ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED, ORAL OR WRITTEN, IN FACT, BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR A WARRANTY OF MERCHANTABILITY. LAUNDRYLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE, LOSS OF ANTICIPATED PROFITS AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY OR ARISING OUT OF THE EXISTENCE OR USE OF THIS MACHINE. THIS WARRANTY MAY NOT BE CHANGED OR MODIFIED IN ANY MANNER AND NO EMPLOYEE, DEALER, DISTRIBUTOR OR OTHER PERSON MAY EXTEND, EXPAND OR MODIFY THIS WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR THE LIMITATION ON THE DURATION OF IMPLIED WARRANTIES SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER LEGAL RIGHTS THAT VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

PROCEDURES:

Contact your Authorized Crossover Distributor for parts pricing, delivery, technical service and repair. Please have available at the time of your call the following required information: machine model number (see data plate on washer), machine serial number (on data plate), and, if available, the part number of the part at issue. Repair or replacement of major machine components must be performed by an Authorized Crossover Distributor or service organization, unless exempted by Laundrylux's Technical Service Department. This is for your safety and the safety of users of the washer.

Provided we receive written notification of any claimed defect within 30 days of discovery and within the applicable warranty period above, we will, at our option, repair or replace the defective part when such part is returned to the address below within 30 days of the above written notice and such part is determined by Laundrylux to be defective under this warranty. We will repair or replace the part in our sole discretion and send it to your designated address in the 48 continental United States or the District of Columbia, via standard freight prepaid delivery. If requested, expedited or overnight freight is available at your sole expense. Replacement and repaired parts shall have a warranty period of the longer of 90 days from date of shipment or the applicable warranty period specified above under the machine's original limited warranty.

We will not pay for parts or freight unless covered under this limited warranty and specifically authorized by our Technical Support Department. If, in our sole reasonable discretion, we determine parts have been provided which were not covered under this limited warranty, we reserve the right to charge for all expenses incurred in providing parts hereunder, including but not limited to the price for parts and transportation expense. Laundrylux reserves the right to make any changes in parts, design or the construction of its machines without notice and without obligation to modify any previously manufactured machine.

This limited warranty applies only in the United States, District of Columbia and Canada to machines sold by Laundrylux or an authorized distributor.

For any additional questions contact Laundrylux at 461 Doughty Blvd, Inwood, NY 11096-1384, www.laundrylux.com, Telephone: 516-371-4400, Technical Support: 516-371-0700, Parts and Service: 516-371-4204, Sales: 516-371-4204.